**OSCE STATION**

**1.3.10 - Demonstrate accountability and the need to explain their actions and decisions with openness and transparency**

**2.3.1 - Effectively lead all members of the dental team**

**2.4.3 - Effectively communicate and manage the hazards within the clinical environment including: cross-infection control; hazardous materials; packing, procurement, and use of resources; impact on the environment; working with ionising radiation**

You have just finished recording an alginate impression of your patient.

The nurse you were working with failed to wear gloves to handle your impression tray and left the surgery without washing her hands.

The patient has left. Both you and your nurse are now in the surgery tidying up.

Deliver **appropriate feedback** to your nurse on this episode.

**To be marked whilst the interview**

**process is occurring**

Station marking scheme

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| --- | --- |
| **Domain** | 1/0 |
| ***Presenting problems – has the student presented the following information?*** |  |
| The nurse failed to wear gloves during the patient encounter |  |
| The nurse failed to wash their hands before leaving the surgery |  |
| ***Investigation – has the student gathered the following information?*** |  |
| Did the nurse know they were breaching cross-infection policy |  |
| Why did the nurse fail to adhere to the cross-infection policy |  |
| ***Nurse’s ideas, concerns and expectations – has the student explored the following?*** |  |
| How the nurse is feeling about the error |  |
| Has the nurse learned something from the episode |  |
| Does the nurse have any concerns about the policy |  |
| Does the nurse understand what may happen following a further breach |  |

**To be marked post-interview**

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| ***Generic skills - initiation*** |  |
| Did the student explain the reason for the discussion |  |

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| ***Generic skills - information gathering*** |  |
| Did the student actively listen (faciltiatory gestures, response to cues) |  |
| Did the student use open, closed and clarifying questions appropriately |  |

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| --- | --- |
| ***Generic skills – the relationship*** |  |
| Did the student use eye contact |  |
| Did the student approach the matter sensitively and empathically |  |

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| --- | --- |
| ***Generic skills – structure*** |  |
| Was the encounter fluent and following a logical sequence |  |

Overall score /14